



Government of Jharkhand
Jharkhand Rural Health Mission Society
Department of Health, Medical Education & Family Welfare
Namkum, Ranchi.

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Letter No: - IDSP/156/2020 - 290(HSN)

Ranchi, Date:- 26/8/2020

ORDER

Government's attention has been drawn to reports regarding scarcity of hospital beds for COVID-19 as well as some instances of overcharging by private healthcare providers. It is important to engage with the private healthcare providers to facilitate enhanced bed availability and critical care health facilities as well as to ensure fair and transparent charges for services provided to the Covid-19 patients.

In order to ensure that patients receive prompt, good quality and reasonable care for management of COVID-19 patients, Governments of Jharkhand has consulted with the private healthcare providers through a virtual meeting and arrived at reasonable rates, while factoring in cost elements for personal safety equipments for healthcare providers. It has already been directed to maximize benefits of AB-PMJAY to every eligible beneficiary admitted in Dedicated COVID Hospital (DCH), whether under Public or Private facility and update progress report on day to day basis.

Hence, treatment packages for the COVID-19 Lab confirm positive patients has been fixed after taking into consideration rates for COVID-19 treatment by Niti Ayog panel and that in various other states of the country which must be widely publicized so that both the patients and service providers are fully aware and capacities are used optimally.

The mentioned rates are divided into three categories as per the classification of districts and further in two categories of hospitals as per their NABH accreditation status which will be uniform across the state and annexed with this order.

All health care providers are directed to ensure compliance accordingly.

Encl. : As above.

Yours Sincerely,

W Kulkarni
(Dr. Nitin Kulkarni) 26/8/2020

Principal Secretary to Government

Memo No:- 290(HSN)

Copy To:-

1. Chief Secretary, Govt. of Jharkhand for kind information.
2. Mission Director, NHM, Jharkhand for information.
3. Proprietor, All Private Hospitals for information and needful action.

Dated:- 26/8/2020

W Kulkarni
Principal Secretary to Government 26/8/2020

Protocol for Charges of Private hospitals under state of Jharkhand:

With continuous increase in the number of COVID patients in the state it is utmost important to ensure availability of sufficient bed and to provide proper treatment to any COVID-19 patient. Since, COVID has been declared public health emergency of International concern the State Government has scaled up its available facilities and resources to catch up the needs and requirements of any such patient, now it's a felt need that all available resources in the state should be utilized to the best possible extent. Government of Jharkhand has notified list of hospitals designated for treatment of COVID-19 patients through letter - IDSP/2020/149-132(HSN). Further, the treatment is been offered in all the medical colleges, government hospitals completely free of cost. However, considering the wide spread of this disease, government has also issued letters to include private hospitals for the seamless treatment of the COVID patients in the state. These private hospitals have to treat the patients as per the protocols issued by the government. They should have collaboration with concerned districts and state authority and should modify the treatment protocol as per the instructions issued from time to time.

Jharkhand Government has already shared detailed instructions about inclusion of COVID 19 testing package /treatment package under AB-PMJAY. However, utilization of this facility under AB-PMJAY is not up to the mark in comparison of COVID 19 patients availing treatment in the State, and also is not available to all the sections of society.

Further, it has come to notice that private hospitals and institutions are charging exorbitant fee from the patients affected with Covid-19. Some States like Gujarat, Kerala, Maharashtra, Tamilnadu and Bihar have fixed rates for treating the patients affected with COVID in Private Hospitals. There is an urgent need to fix rates in private hospitals during this Pandemic and also to minimize the burden on the families of COVID-19 patients and conflict between the patient party and private hospitals. Hence, it's the need of hour that a price should be fixed for treating any COVID-19 positive patients, at private healthcare facilities.

Categories of Districts:

Category –A – Ranchi, East Singhbhum, Dhanbad and Bokaro

Category –B- Hazaribagh, Palamu, Deoghar, Saraikella, Ramgarh and Giridih

Category –C- Chatra, Dumka, Garhwa, Godda, Gumla, Jamtara, Khunti, Koderma, Latehar, Lohardaga, Pakur, Sahebgabj, Simdega & West Singhbhum

Hospitals operating in major cities and district towns will have different bands.

Treatment Packages:

It is to be applied only for the COVID -19 Lab confirm positive patients. The below mention rates are divided as per the category of districts, which is further divided into severity of illness i.e. Moderate, severe and very severe and Category of hospital i.e. NABH accredited or non-NABH accredited .

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I. **Category –A – All the private hospitals under this category can charge as per below :**

Cost of treatment of Positive COVID-19 patients per day of admission				
Category of Hospital	Non critical, no sign and no symptom or moderate is kept in normal ward	Moderate Illness Isolation beds with supportive care and Oxygen supply	Severe Illness ICU without Ventilators	Very Severe ICU with Ventilators care (invasive and non-invasive)
NABH Accredited	6000/- (including cost of PPE)	Rupees 10000/- (including cost of PPE Rs 1200)	Rupees 15000/- (including cost of PPE Rs 2000)	Rupees 18000/- (including cost of PPE Rs 2000)
Non- NABH Accredited	5500/- (including cost of PPE)	Rupees 8000/- (including cost of PPE Rs 1200)	Rupees 13000/- (including cost of PPE Rs 2000)	Rupees 15000/- (including cost of PPE Rs 2000)

II. **Category –B- All the private hospitals under this category can charge as per below :**

Cost of treatment of Positive COVID-19 patients per day of admission				
Category of Hospital	Non critical, no sign and no symptom or moderate is kept in normal ward	Moderate Illness Isolation beds with supportive care and Oxygen supply	Severe Illness ICU without Ventilators	Very Severe ICU with Ventilators care (invasive and non-invasive)
NABH Accredited	5500/- (including cost of PPE)	Rupees 8000/- (including cost of PPE Rs 1200)	Rupees 12000/- (including cost of PPE Rs 2000)	Rupees 14400/- (including cost of PPE Rs 2000)
Non- NABH Accredited	5000/- (including cost of PPE)	Rupees 6400/- (including cost of PPE Rs 1200)	Rupees 10400/- (including cost of PPE Rs 2000)	Rupees 12000/- (including cost of PPE Rs 2000)

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III. Category -C- All the private hospitals under this category can charge as per below :

Cost of treatment of Positive COVID-19 patients per day of admission				
Category of Hospital	Non critical, no sign and no symptom or moderate is kept in normal ward	Moderate Illness Isolation beds with supportive care and Oxygen supply	Severe Illness ICU without Ventilators	Very Severe ICU with Ventilators care (invasive and non-invasive)
NABH Accredited	5000/- (including cost of PPE)	Rupees 6000/- (including cost of PPE Rs 1200)	Rupees 9000/- (including cost of PPE Rs 2000)	Rupees 10800/- (including cost of PPE Rs 2000)
Non- NABH Accredited	4000/- (including cost of PPE)	Rupees 4800/- (including cost of PPE Rs 1200)	Rupees 7800/- (including cost of PPE Rs 2000)	Rupees 9000/- (including cost of PPE Rs 2000)

Investigations are a part of the Per Diem cost, however in exceptional cases; some of the diagnostics have to be conducted more frequently than 90% of all cases. In order to bring about a cost optimization for the most utilised Investigations, some of the capping proposed are –

- a. Arterial Blood Gases (ABG) – INR 400/-
- b. Blood Sugar Level (BSL) – INR 100/-
- c. D- Dimer Levels – INR 800/-
- d. Haemograms– INR 150/-
- e. CT Chest – INR 3500/-
- f. X Ray Chest – INR 500/-
- g. ECG – INR 300/-

Patients with additional treatment for saving life can be charged as per the requirements, like using latest antiviral drugs etc.

Private hospitals are instructed to earmark the beds as instructed in earlier letter of Principal Secretary, Health Department – 387(HS)- 10/6/2020 and also to adhere to the guidelines issued above.

The rates mentioned above are maximum permissible and hospitals are free to charge less amounts.

W. Kumar