

**Action Points**  
**Divisional Review Meeting**  
**North Chhotanagpur**  
**Held on 29.09.2012 at Town Hall, Hazaribagh**

The Divisional Review Meeting was chaired by Sri Hemlal Murmu, honourable Minister of Health, Medical Education and Family Welfare, Govt. of Jharkhand. In the review meeting Principal Secretary, DoHFW; Mission Director – NRHM; Director in Chief – Health Services; Honorable MP Palamu, Local MLAs & Other People, representatives were also present. All CS, Programme Officers, MOICs, District and Block Level Programme Officers participated in the review meeting. State Programme Management Unit made detailed presentation on various programmes under NRHM with special focus to district / block level performance. Block wise programme progress / performances were reviewed and discussed. Health indicators like IMR, MMR, immunization, institutional delivery etc. of the various districts of the division discussed and attention of the participants were invited to improve the same. During the discussion following instructions / directions were given.

- All Civil Surgeon instructed to
  - Rationalize the posting of ANMs. Any HSC in any case should not be without ANM.
  - Keep proceedings of each of DLVMC, DHM, and DHS meeting. Action Taken Report (ATR) of the same should be prepared and sent to NRHM head quarter.
  - Review the payments of salary and to ANM and incentive to Sahiyya. Ensure that payment in any case should not be delayed.
- All MOIC instructed to
  - Do review meeting with the ANMs and other staffs soon after this divisional review meeting and take strict action to improve the performance in all the indicators. Civil surgeon instructed to ensure that the review meetings in CHCs are conducted in regular periods.
  - Each of these review meetings must be minuted and the proceedings should be submitted to civil surgeon.
  - Shows cause the ANMs who are poor performing.
  - Must stay in CHC headquarter.
  - Conduct special drive for covering left out /dropout children for immunization. Involve local representatives/MLA/PRI members in the campaign.
  - JSY payments to be done by BPMs in the CHCs where BAM or Clerk is not available.
- During the discussion it has been came in to notice that
  - No doctor stays in Keredari CHC. Also there Neither the MOIC nor any Medical Officer from Keredari CHC was present in the review meeting. Civil Surgeon Hazaribagh instructed to show cause every medical officer of Keredari CHC.
- **Mamta Vahan**
  - Ensure availability of Mamta Vahan in all panchayats. So that easy access is ensured.
  - Civil surgeons and MOICs instructed to analyse the Mamta Vahan programme, correct the discrepancies, prepare action plan to improve the programme, in next 15 days.

- All Civil Surgeon instructed to upload the Mamta Vahan reports in JRHMS website ([www.jrhms.jharkhand.gov.in](http://www.jrhms.jharkhand.gov.in)).
  - It has been articulated if the pregnant women want to have delivery in HSC than Mamta Vahan can be used in transportation of PW to HSC.
  - All Civil Surgeon and MOICs instructed to display entitlements of free transportation on delivery, Mamta Vahan Phone No., Call Centre Phone No. in all the health facilities.
  - All Civil Surgeon instructed to do monitoring visits to the Call Centre during nights.
  - Involve local representatives in mobilization of community for pooling of vehicles at panchayat level and awareness regarding Mamta Vahan.
  - It has been directed to do proper IEC of Mamta Vahan in campaign mode through News Paper at state level.
- **ANC**
    - Figures of ANC shows huge drop outs since 1<sup>st</sup> ANC to 3<sup>rd</sup> ANC in all the blocks.
    - Chandan Kiyari, Kasmar, Nawadih and Gomiya blocks in Bokaro; Pratappur, Hantarganj and Tandwa blocks in Chatra; Nirsa, Sadar, Tundi, Baliyapur and Govindpur blocks in Dhanbad; Gandey, Birni, Dumri, Bengabad and Jamua blocks in Giridih; Barkatha, Keredari, Churchu and Bishnugarh blocks in Hazaribagh; Sadar block in Kodarma; Patratu, Gola and Mandu blocks in Ramgarh having very low achievement in 3<sup>rd</sup> ANC. MOIC should look in to this and ensure corrective actions and improvements.
  - **Institutional Delivery**
    - Figure on institutional delivery specially at the periphery is not at all satisfactory
    - Nawadih, Bermo, Chas and Gomiya blocks in Bokaro; Pratappur, Hantarganj and Tandwa blocks in Chatra; Topchanchi, Tundi, Baliyapur and Govindpur blocks in Dhanbad; Gandey, Birni, Dumri, Pirtand, Rajdhanwar and Deori blocks in Giridih; Barkagaon, Keredari, Churchu, Ichak, Katkamsandi and Bishnugarh blocks in Hazaribagh; Jay nagar, Markachho, Satgama blocks in Kodarma; Patratu, Sadar and Mandu blocks in Ramgarh having very low achievement in institutional delivery.
    - All Civil surgeon/MOICs are instructed to ensure all delivery points are made fully functional.
    - All ANMs are staying in respective place of posting.
    - SBA Trained ANMs are to be rationally deployed. Rest to be trained immediately.
  - **JSSK**
    - Implementation of JSSK is very poor in all the district hospital and CHCs.
    - All MOICs including Civil Surgeon instructed to provide diet to beneficiaries @ Rs. 50 per day per beneficiary.
    - All the MOICs instructed to paint the entitlements under JSSK in the facilities providing JSSK entitlements.
    - Provide all the local representatives /PRI members /MLAs/MPs, the details of provisions under JSSK through letter.
    - Discrepancies in reports of JSSK are found in some blocks. All the MOICs instructed to correct the information and send to NRHM headquarter and bring all the related records in next divisional meeting. JSSK report of Chatra district need to be re looked.

1511 (MD)  
21.11.12

- **Full Immunisation**

- Chandan Kiyari and Bermo blocks in Bokaro; Hantarganj and Itkhori blocks in Chatra; Topchanchi, Tundi and Govindpur blocks in Dhanbad; Gandey, Birni, Gawan and Deori blocks in Giridih; Barkatha, Keredari and Churchu blocks in Hazaribagh; Jay Nagar and Markachho blocks in Kodarma; Patratu and Sadar blocks in Ramgarh having very low achievement in full immunisation. MOIC warned and directed to review the programme thoroughly and ensure improvement.

- **MCTS**

- MCTS entry is very poor in all the CHCs.
- Chandan Kiyari, Chas and Nawadih blocks in Bokaro; Sadar, Simariya and Itkhori blocks in Chatra; Nirsa, Baghmara, Baliyapur and Govindpur blocks in Dhanbad; Gandey, Rajdhanwar, Sadar, Gawan and Jamua blocks in Giridih; Barkatha, Ichak, Sadar, Barhi and Chouparan blocks in Hazaribagh; Jay Nagar, Markachho and Satgawan blocks in Kodarma; Patratu block in Ramgarh have poor achievement in entries in MCTS.
- All the Civil Surgeon and MOICs instructed to complete the MCTS entries within 30 days.

- **FRU**


- It has been observed that despite instructions C. Sections are not being taken up in most of the FRUs. All the FRUs in charge instructed to improve the performance otherwise performance in C. Section below expected level will be viewed seriously.
- All the FRU in charge instructed to ensure conducting of C. Section of Pregnant Women who are willing have C. S. in FRU.
- There is shortage of instruments and equipments in Barkagaon FRU. Due to which C. Sections are not being done. Civil Surgeon, Hazaribagh instructed to ensure supply of required instruments and equipments in Barkagaon FRU by next week.
- All MOICs instructed to submit requisition immediately after the meeting for supply of instruments /equipments in FRU. Civil Surgeons instructed to ensure the purchase and supply of equipment to their respective FRU on top priority by next 15 days.
- All the FRU in charge will ensure to fix display board with mentioning 24x 7 functioning of FRU and the name of the specialist posted in prominent place.
- During discussion MOIC, Patratu mentioned that they require one gynecologist to start C. Section in the Patratu FRU. Also, there is requirement of one gynecologist in Domchanch FRU.
- Kodarma FRU incharge instructed to involve Dr. Chadra Mohan (LSAS trained) for conducting C. Section.
- C. Section in Dumri FRU will be started by 1<sup>st</sup> week of October 2012.
- Blood Bank at Chatra FRU is not functional. Civil Surgeon instructed to follow up with JSACS.

- **24 x 7 PHC**

- No delivery has been conducted in 2012-13 at Badam PHC of Barkagaon CHC, Hazaribagh. MOIC, Barkagaon instructed to post ANM in Badam PHC and ensure that deliveries are being conducted.

- No delivery has been conducted in 2012-13 at Nagarkiyari PHC of Govindpur CHC, Dhanbad. It has been come in to notice that no staff stay at PHC headquarter whereas 2 Medical Officers and 2 ANMs are posted there. Also the MOIC, Govindpur himself don't stay at CHC headquarter. This issue has been taken for separate discussion. Civil Surgeon instructed to ask show cause and put up.
- Poor performance in institutional delivery is visible in most of the CHCs/PHCs of Dhanbad district. 3 month time line given for improving the performance in all the service delivery indicators. Civil Surgeon, Dhanbad instructed to issue notice to all CHC and PHC in this regard.
- **HMS**
  - Most of the CHCs have poor expenditure in Hospital Management Society. MOICs instructed to visit their respective CHC, identify the works required in the facility, bring the issues with estimated expenditure into proceeding of HMS meeting, take approval and get the work done.
- **Finance**
  - Expenditures at all levels need improvement.
  - All Civil Surgeon / MOICs are instructed to ensure financial discipline, proper accounting, and book keeping at all levels.
  - All expenditures to be made as per provisions and procedures.
  - All are directed to timely submission of SOEs/UCs.
  - Finance Cell instructed to organize separate meetings in small group with districts and blocks to clarify the issues related to financial reports.
  - All the Civil Surgeon instructed to comply with the last concurrent audit report of their districts.

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Mission Director  
NRHM Jharkhand