

**Action Points**  
**Divisional Review Meeting Palamu**  
**Held on 18.10.2012 at Rehla Guest House, Garhwa**

The Divisional Review Meeting was chaired by Sri Hemlal Murmu, honourable Minister of Health, Medical Education and Family Welfare, Govt. of Jharkhand. In the review meeting Principal Secretary, DoHFW; Mission Director -- NRHM; Director in Chief – Health Services; Honorable MP Palamu, Local MLAs & Other People, representatives were also present. All CS, Programme Officers, MOICs, District and Block Level Programme Officers participated in the review meeting. State Programme Management Unit made detailed presentation on various programmes under NRHM with special focus to district / block level performance. Block wise programme progress / performances were reviewed and discussed. Health indicators like IMR, MMR, immunization, institutional delivery etc. of the various districts of the division discussed and attention of the participants were invited to improve the same. During the discussion following instructions / directions were given.

- Civil Surgeon instructed to
  - Ensure that the benefit of the programme is reaching to the common public and all health facilities and delivery points are made fully functional.
  - Rationalize the posting of ANMs. Any HSC in any case should not be without ANM.
  - Keep proceedings of each of DLVMC, DHM, and DHS meeting. Action Taken Report (ATR) of the same should be prepared and sent to NRHM head quarter. Garhwa Civil surgeon instructed to complete the pending DHM meeting by November, 2012.
  - Review the payments of salary and to ANM and incentive to Sahiyya. Ensure that payment in any case should not be delayed.
  - Develop / improve mechanism / system for tracking of maternal death and strengthen Maternal Death Reporting.
  - Immediate transfer fund through RTGS to down line facilities must be ensured.
  - Clear all backlogs in JSY payments in mission mode within 15 days. Civil Surgeon will certify that there are no JSY backlogs left in the district
- All MOIC instructed to
  - Check and correct the discrepancies in data. MOICs must certify the data/reports before sending it to district / state or uploaded in HMIS.
  - Ensure immunization schedule displayed clearly on walls of health facilities.
  - Plan for dropout / left out children for immunization on campaign mode in non immunization days.
  - Visit HSCs; attend VHNDs to monitor the services provided at grass root level.
  - Ensure Vaccine Management Protocol to be strictly followed.
  - Ensure that JSY payments to beneficiary should be given at the time of discharge.
  - In case of BPM/BAM not available, routine clerks should be involved for payments of JSY incentives.
  - Do review meeting based on HMIS data with the BPM/BAM, ANMs and other staffs soon after this divisional review meeting and take strict action to improve the performance in all the indicators. Civil surgeon instructed to ensure that the review meetings in CHCs are conducted in regular periods.

- Each of these review meetings must be minuted and the proceedings should be submitted to civil surgeon.
- Shows cause the ANMs who are poor performing.
- Stay in CHC headquarters.
- Conduct special drive for covering left out /dropout children for immunization. Involve local representatives/MLA/PRI members in the campaign.
- JSY payments to be done by BPMs in the CHCs where BAM or Clerk is not available.
- During the discussion it has been come in to notice that
  - Electricity is not available in Garu block. MOIC, Garu instructed to purchase Solar Lantern for Health Sub Centres from HSC untied fund.
- **Human Resource**
  - In Garhwa 105 positions of ANM, 65 positions of Staff Nurse, LT & Pharmacist positions whereas in Palamu all the approved positions of ANM, Staff Nurse, LT & Pharmacists are still vacant. Both Garhwa and Palamu Civil Surgeon instructed to complete all the vacancies within 15 days and report to state head quarter.
  - It has been observed that salary of security guards of sadar hospital in Palamu has not been increased since long. They are still getting Rs. 2000 per month. Civil Surgeon instructed to pursue the issue.
- **Mamta Vahan**
  - There are discrepancies in reports of Mamta Vahan in some of the blocks. Civil surgeons and MOICs instructed to analyse the Mamta Vahan programme, correct the discrepancies, prepare action plan to improve the programme, in next 15 days.
  - All Civil Surgeon instructed to upload the Mamta Vahan reports in JRHMS website ([www.jrhms.jharkhand.gov.in](http://www.jrhms.jharkhand.gov.in)).
  - It is clarified that in case of delivery at HSC, service of Mamta Vahan can be used in transportation of PW to HSC also.
  - It has been come in to notice that in Panki CHC a PW a woman who has delivered on way to CHC when being transported through Mamta Vahan, did not get the JSY benefit. RBD Palamu, instructed to inquire on the issue.
  - All Civil Surgeon and MOICs instructed to display entitlements of free transportation on delivery, Mamta Vahan Phone No., Call Centre Phone No. in all the health facilities.
  - All Civil Surgeon instructed to do monitoring visits to the Call Centre during nights.
  - Involve local representatives in mobilization of community for pooling of vehicles at panchayat level and awareness regarding Mamta Vahan.
  - It has been directed to do proper IEC of Mamta Vahan in campaign mode through News Paper at state level.
- **ANC**
  - Figures of ANC shows huge drop outs since 1<sup>st</sup> ANC to 3<sup>rd</sup> ANC in all the blocks.
  - Nagar Untari, Dhurki blocks in Garhwa, Lesliganj block in Palamu and Balumath block in Latehar having very low achievement in 3<sup>rd</sup> ANC. All MOICs are instructed to track all the pregnant women and to improve the performance

- **Institutional Delivery**
  - Figure on institutional delivery specially at the periphery is not at all satisfactory
  - Bhandaria block in Garhwa, Manatu and Lesliganj blocks in Palamu and Garu block in Latehar having very low achievement in institutional delivery.
  - All Civil surgeon/MOICs are instructed to ensure all delivery points are made fully functional.
  - All ANMs are staying in respective place of posting.
  - SBA Trained ANMs are to be rationally deployed. Left out to be trained immediately.
- **JSSK**
  - Implementation of JSSK is very poor in all the district hospital and CHCs.
  - Free diet is not being provided in Garhwa. All MOICs including Civil Surgeon instructed to provide diet to beneficiaries @ Rs. 50 per day per beneficiary.
  - All the MOICs instructed to paint the entitlements under JSSK in the facilities providing JSSK entitlements.
  - Provide all the local representatives /PRI members /MLAs/MPs, the details of provisions under JSSK through letter.
  - There are discrepancies in reports of JSSK in some blocks. All the MOICs instructed to correct the information and send to NRHM headquarter and bring all the related records in next divisional meeting.
- **Full Immunisation**
  - Dhurki block in Garhwa, Hussainabad blocks in Palamu and Mahuadand block in Latehar having very low achievement in full immunisation. MOICs are directed to examine and ensure necessary corrective action.
- **MCTS**
  - MCTS entry is very poor in all the CHCs.
  - Ranka and Meral block in Garhwa, Bishrampur block in Palamu and Garu and Manika blocks in Latehar having very low achievement in MCTS.
  - All the Civil Surgeon and MOICs instructed to complete the MCTS entries within 30 days.
- **FRU**
  - It has been observed that despite instructions C. Sections are not being taken up in most of the FRUs. All the FRUs in charge instructed to improve the performance otherwise punitive actions will be initiated against those responsible.
  - All the FRU in charge instructed to ensure conducting of C. Section of Pregnant Women who are willing have C. S. in FRU.
  - There is shortage of instruments and equipments in Latehar FRU resulting in poor performance in C. Section. Civil Surgeon, Latehar instructed to ensure supply of required instruments and equipments in Latehar FRU by next week.
  - All MOICs instructed to submit requisition immediately after the meeting for supply of instruments /equipments in FRU. Civil Surgeons instructed to ensure the purchase and supply of equipment to their respective FRUs on top priority by next 15 days.
  - All the FRU in charge will ensure to fix display board with mentioning 24x 7 functioning of FRU and the name of the specialists posted in prominent place.

- During discussion MOIC, Nagar Untari, Garhwa mentioned that they require one gynecologist to start C. Section in the Nagar Untari FRU.
- Also there C. Section is yet to start in Hussainabad FRU, Palamu as there is no gynaecologist available.
- **HMS**
  - Most of the CHCs have poor expenditure in Hospital Management Society. This seems that nothing happening in HMS. MOICs instructed to visit their respective CHC, identify the works required in the facility, bring the issues with estimated expenditure into proceeding of HMS meeting, take approval and get the work done.
- **MMU**
  - All the Civil Surgeons instructed to ensure MMU are equipped with all mandatory equipments, medicines, doctors & staffs.
- **Finance**
  - All MOIC are instructed to improve expenditure.
  - All are strictly instructed to follow financial rule / procedures in expenditure, ensure proper accounting, book keeping and documentation.
  - Finance Cell instructed to organize separate meetings in small group with districts and blocks to clarify the issues related to financial reports.
  - All the Civil Surgeon instructed to comply the last concurrent audit report of their districts.
  - Financial review must be ensured every month at district level.
  - All Civil Surgeon instructed to provide CHC wise Bank A/c No. and code, Bank details with amount deposited up to 30<sup>th</sup> Sept. within one week.
  - Provide signed hard copy of FMR with physical as well as financial to state head quarter every month.
- By next divisional review meeting MOICs will give presentation on performance of their own blocks.

1512 (MD)  
 21.11.12

  
 Mission Director  
 NRHM Jharkhand